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Families are crying as Brazil hits 400,000 COVID | | Coronavirus News Plague

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Brazils Vila Formosa cemetery has seen a surge in burials as April became the countrys deadliest month since the coronavirus pandemic began [Avener Prado/Al Jazeera]

Sao Paulo, Brazil - Nicole Martins had hoped her mother, hospitalised with COVID-19 last month, was on the mend. But when the 24-year-old arrived at the hospital, the look on her father's face confirmed her worst fears.

"I thought she was getting out," Martins told Al Jazeera. "But then I got there and saw my dad in tears."

The Martins are one of hundreds of thousands of Brazilian families who have lost a loved one to COVID-19 since the coronavirus first began spreading across the country like wildfire.

On Thursday the South American nation surpassed 400,000 coronavirus-related deaths, the second-highest total in the world after the United States. More than half of those were recorded in 2021, while April has been the deadliest month since the start of the pandemic.

Nicole Martins' mother died from COVID-19 [Avener Prado/Al Jazeera]

Experts blame several factors for the recent uptick, including the more contagious P1 variant, fatigue with restrictive measures such as lockdowns, and slow vaccine rollout.

"With 50 percent of the deaths from COVID happening this year, it shows that the crisis is totally out of control," Jesem Orellana, an epidemiologist with the Fiocruz medical research institute in the Amazonian capital of Manaus, told Al Jazeera.

Manaus is where the P1 variant was first detected and where in January patients died in their beds asphyxiated due to inadequate oxygen supplies.

Brazil's far-right populist President Jair Bolsonaro's response to the crisis, which included downplaying the severity of the disease and casting doubt on masks and vaccines, has been condemned by health experts worldwide.

A Senate commission opened an inquiry this week into the government's handling of the pandemic.

"We've suffered here a lot with access to information and fake news, like the virus is just a little flu," said Andre Ferreira, a community leader with Brigada Pela Vida (Life Brigade), an NGO that does COVID-19 outreach in poor communities across Sao Paulo.

Meanwhile, thousands of families continue to suffer each day as their loved ones die.

Gravediggers lower a casket in the Vila Formosa cemetery [Avener Prado/Al Jazeera]

In Sao Paulo's low-income Fazenda da Juta neighbourhood, where the Martins family lives, more than five people died from the coronavirus on the same street in March, including Martins' mother.

Thalia Novaes's 61-year-old father fought for his life for 30 days and was transferred to three different hospitals before he passed away in March. Like many residents, he was buried in the nearby Vila Formosa Cemetery, Latin America's largest, which has seen queues for people needing to be buried.

"We couldn't give him the kind of burial we wanted," Novaes told Al Jazeera. "There were 12 people before us."

The huge increase in demand led local authorities to set up a generator and lights so that burials could happen at night. It also has taken a physical and mental toll on burial workers.

"It's hard to see so many people upset," said James Gomes, a gravedigger for eight years.

Thalia Noves, whose father died in March, holds a baby in the Fazenda da Juta neighbourhood [Avener Prado/Al Jazeera] Socioeconomic conditions in Brazil, one of the world's most unequal countries, continue to be a deciding factor in who bears the brunt of coronavirus deaths.

The death rate per 100,000 people in Sao Paulo's Sapopemba district, where Fazenda da Juta is located, is three times higher than in the city's trendy Pinheiros neighbourhood, according to a study published earlier this year in the International Journal of Epidemiology.

"Of all the ways that a person can work or can study safely, it's much more difficult for the poor," said Marcelo Neri, an economist at Brazil's Getulio Vargas Foundation.

The Fazenda da Juta neighbourhood in Sao Paulo's Sapopemba district. [Avener Prado/Al Jazeera]

Back in Fazenda da Juta, Martins said her father has struggled to cope since her mother passed away.

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Martins still lives below her parents' home, a common arrangement for many families across Brazil, especially in low-income neighbourhoods, and she said she tries to remember better days.

"She used to just call down to me for things she needed, like garlic, something she'd forgotten to get at the shops," Martins said, about her mother. "I miss those calls now."